

Westmoreland County Transit Authority



TRANSPORTATION 101

Objectives

- Understand the transportation services and programs that are available through Westmoreland Transit.
- Identify the difference between Fixed Route and Paratransit programs.
- Recognize the challenges in providing transportation.
 - Program rules
 - Financial limitations
- “Train the Trainer”

What is WCTA?



History and Programs

- Westmoreland Transit was created in 1978 to provide transportation services throughout Westmoreland County and to neighboring counties.
- Westmoreland Transit is a contract authority.
- Westmoreland Transit operates a total of 17 weekday and 5 Saturday fixed routes.
- GO Westmoreland is the authority's door-to-door shared ride service which includes 4 different federal and state transportation programs.

History and Programs

- Our mission is

“TO PROVIDE AND PROMOTE SAFE AND RELIABLE PUBLIC TRANSPORTATION BY TRAINED AND SKILLED INDIVIDUALS WHO ARE SENSITIVE TO THE NEEDS OF PASSENGERS AND ALL RESIDENTS OF WESTMORELAND COUNTY.”

Fixed-Route Services



What is Fixed-Route Service

- Operates on a set schedule to provide service at the same times each day using the same route.
- Available to the general public
 - No reservation or registration required
 - Board at any bus stop or point along the route

Fixed-Route Fleet

- Westmoreland Transit's fixed-route fleet includes 43 vehicles ranging in size from smaller 28-passenger vehicles to 56-passenger commuter coaches.



All of these vehicles are purchased and owned by WCTA.

Fixed-Route Service Area and How it is Established

- The WCTA by-laws mandate that any community receiving Fixed-Route public bus service contribute financially in the form of a Local Share.
 - Local Share serves as the Authority's source of local funding and is used as match for Federal and State funding for procurement.
 - Local Share amounts differ for each community and amounts are determined by a community's population, population density, and the number of fixed-route bus trips in the community.

Fixed-Route Service Area and How it is Established

- Fixed-Route Service is provided to the following communities:

Boroughs:

Avonmore

Manor

Delmont

New Florence

Derry

Mt. Pleasant

Export

Seward

Irwin

Scottdale

Ligonier

Vandergrift

New Stanton

Youngwood

Fixed-Route Service Area and How it is Established

- Fixed-Route Service is provided to the following communities:

Townships

Allegheny

Derry

Hempfield

Mt. Pleasant

North Huntingdon

Penn

St. Clair

Sewickley

Unity

Fixed-Route Service Area and How it is Established

- Fixed-Route Service is provided to the following communities:

Cities

Arnold

Greensburg

Jeannette

Lower Burrell

New Kensington

Latrobe

Municipality

Murrysville

Fixed-Route Service Area and How it is Established

- Fixed-Route Service is provided to the following communities:

Service is also provided to eastern Allegheny County and the City of Pittsburgh, as well as to Cambria County.

Types of Fixed-Routes

Westmoreland Transit offers four unique types of fixed routes.



Types of Fixed-Routes

- Commuter Routes
 - Two types
 - Pittsburgh Commuter (4 routes)
 - Local Commuter (2 routes)
 - Designed to meet demands of passengers traveling to and from work
 - Typically operate in the morning and afternoon only
 - Utilize Park and Ride lots
 - Travel a direct path or busway making as few stops as possible

Types of Fixed-Routes

- Main Routes
 - 9 Routes
 - Travel throughout the day along main roads and highways
 - Designed to connect different parts of the county
 - Meet at the Transit Center for timed transfers
 - Serve major shopping centers and points of interest along major roadways

Types of Fixed-Routes

- Feeder Routes
 - 3 Routes
 - Designed to “feed into” main routes at an outlying transfer point
 - Generally use smaller buses and travel within local communities
 - Provide local service to residents of more rural communities
- Saturday Routes
 - 5 Routes
 - Operate only on Saturdays
 - Designed to provide primarily leisure service along major roadways
 - Meet at the Transit Center for timed transfers

Fixed-Route Fares and Multi Trip Passes

- Fares:
 - Base fare is \$2.00 (one zone)
 - Additional zone charge is \$2.00
 - Fares and zones are route-specific
 - Listed on each printed schedule
- Cost Savings for Frequent Riders
 - Monthly Pass
 - Offered at a 20% discount
 - Can be purchased from the 15th of the preceding month through the 5th of the month of use
 - Valid for unlimited trips for a calendar month
 - 10-Trip Pass
 - Punch ticket- trip punched each time you ride
 - No expiration date
- Offered at a 10% discount
- Fares are always paid at boarding
 - Have exact change

Fixed-Route Fares and Multi Trip Passes

- How passes can be purchased:
 - Greensburg Transit Center
 - Passes can be purchased in person with cash, check or credit card.
 - Charge by phone
 - Mail order- forms on buses and at Transit Center
 - Online
 - Go to the link on the website, www.westmorelandtransit.com
 - Port Authority Service Center
 - 534 Smithfield Street, downtown Pittsburgh
 - Giant Eagle Supermarkets
 - Mountain Laurel Plaza
 - Eastgate Plaza
 - Hempfield Square
 - North Huntingdon Square
 - Murrysville
 - New Kensington

Reading a Fixed-Route Schedule

- Schedules are read left to right
- Find your point of origin (where you are getting on the bus)
- Look below for pick-up times
- Read across and find your destination (where you are going)
- Look below for arrival times

Reading a Fixed-Route Schedule

- Schedule exercise
 - A person needs to go from the Greensburg Transit Center to Greensburg Wal-Mart. What times can she catch a bus and what times will she arrive at Wal-Mart?

ROUTE 5 GREENSBURG-JEANNETTE SHOPPER

MONDAY-FRIDAY

Greensburg to Jeannette

Greensburg (Transit Center)	South Greengate Commons	Greengate Centre	Hempfield Square	Hempfield Plaza (Altmeyer's)	Hempfield Pointe Plaza (Home Depot)	Lincoln Heights (Rt. 30/Lowry Ave.)	Jeannette Senior High School	Jeannette Hospital (Broad St. Shelter)	Jeannette (7th/Clay)	Jeannette (4th/Harrison)	Jeannette (3rd/Altmeyer)	Jeannette (Harrison/Sellers)	Jeannette (8th/Gaskill)	Jeannette (13th/Penn)	Jeannette (12th/Clay)	Jeannette (7th/Clay)	
8:15	8:20	8:25	8:35	8:40	8:45	8:48	XXX	8:58	9:03	9:07	9:10	9:17	9:23	9:25	9:26	9:27	AM
10:15	10:20	10:25	10:35	10:40	10:45	10:48	XXX	10:58	11:03	11:07	11:10	11:17	11:23	11:25	11:26	11:27	AM
12:15	12:20	12:25	12:35	12:40	12:45	12:48	XXX	12:58	1:03	1:07	1:10	1:17	1:23	1:25	1:26	1:27	PM
2:15	2:20	2:25	2:35	2:40	2:45	2:48	2:53	2:58	3:03	3:07	3:10	3:17	3:23	3:25	3:26	3:27	PM
4:15	4:20	4:25	4:35	4:40	4:45	4:48	XXX	4:58	5:03	5:07	5:10	5:17	5:23	5:25	5:26	5:27	PM
6:15	6:20	6:25	6:35	6:40	6:45	6:48	XXX	6:58	7:03	7:07	7:10	7:17	7:23	7:25	7:26	7:27	PM
8:15	8:20	8:25	8:35	8:40	8:45	8:48	XXX	8:58	9:03	XXX	XXX	XXX	XXX	XXX	XXX	XXX	PM

Jeannette to Greensburg

Jeannette (7th/Clay)	Jeannette (4th/Harrison)	Jeannette (3rd/Altmeyer)	Jeannette (Harrison/Sellers)	Jeannette (5th/Gaskill)	Jeannette (13th/Penn)	Jeannette (12th/Clay)	Jeannette (7th/Clay)	Jeannette (5th/Division)	Jeannette Senior High School	Jeannette Hospital (Broad St. Shelter)	Lincoln Heights (Rt. 30/Lowry Ave.)	Hempfield Pointe Plaza (Home Depot)	Hempfield Square	Hempfield Plaza (Altmeyer's)	Greengate Centre	South Greengate Commons	Westmoreland Hospital	Greensburg (Transit Center)	
7:10	7:14	7:17	7:24	7:30	7:32	7:33	7:34	7:35	7:42	7:45	7:51	XXX	7:55	XXX	8:00	8:06	8:08	8:10	AM
9:03	9:07	9:13	9:17	9:23	9:25	9:26	9:27	9:28	XXX	9:33	9:39	9:40	9:46	9:51	9:55	10:06	10:08	10:10	AM
11:03	11:07	11:13	11:17	11:23	11:25	11:26	11:27	11:28	XXX	11:33	11:39	11:40	11:46	11:51	11:55	12:06	12:08	12:10	AM/PM
1:03	1:07	1:13	1:17	1:23	1:25	1:26	1:27	1:28	XXX	1:33	1:39	1:40	1:46	1:51	1:55	2:06	2:08	2:10	PM
3:03	3:07	3:13	3:17	3:23	3:25	3:26	3:27	3:28	XXX	3:33	3:39	3:40	3:46	3:51	3:55	4:06	4:08	4:10	PM
5:03	5:07	5:13	5:17	5:23	5:25	5:26	5:27	5:28	XXX	5:33	5:39	5:40	5:46	5:51	5:55	6:06	6:08	6:10	PM
7:03	7:07	7:13	7:17	7:23	7:25	7:26	7:27	7:28	XXX	7:33	7:39	7:40	7:46	7:51	7:55	8:06	8:08	8:10	PM

Answer:

Depart Greensburg at 8:15, 10:15, 12:15, 2:15, 4:15, 6:15, 8:15

Arrive Wal-Mart at 8:25, 10:25, 12:25, 2:25, 4:25, 6:25, 8:25

Reading a Fixed-Route Schedule- Transferring Buses

- Sometimes a passenger may need to ride more than one bus to complete a trip
- Main routes meet at the Transit Center for timed transfers
- Feeder routes connect to main routes at outlying points

Reading a Fixed-Route Schedule- Transferring Buses

- Find the schedules you will need for your entire trip
- Match up transfer times
- Be sure to tell your driver that you will be transferring to another bus
 - The driver will give you a yellow transfer coupon that you will give to the driver of the next bus



Reading a Fixed-Route Schedule- Transferring Buses

- Transfer exercise
 - A person needs to go from Irwin (PA Ave./ Main St.) to Mountain Laurel Plaza. He needs to arrive at Mountain Laurel Plaza around 5:15 pm, but not later.
 - What time would he catch the bus in Irwin?
 - Would he have to transfer buses?
 - What time would he arrive at Mountain Laurel Plaza?

ROUTE 4 GREENSBURG-PITTSBURGH

MONDAY-FRIDAY

WESTBOUND TO IRWIN/PITTSBURGH

<i>Greensburg (Transit Center)</i>	<i>Hempfield Pointe (Park & Ride)</i>	<i>Lincoln Heights (Rt. 30/Lowry Ave.)</i>	<i>Irwin (PA Ave./Main St.)</i>	<i>Norwin Town Square (Bus Stop)</i>	<i>County Line (Rt.30/Woodside Dr.)</i>	<i>Wilkinsburg (Penn Ave./West St.)</i>	<i>Squirrel Hill (Wilkins/Wightman)</i>	<i>Oakland (CMU)</i>	<i>Oakland (5th/DeSoto)</i>	<i>Pittsburgh (Forbes/Grant)</i>	<i>Pittsburgh (Forbes/Delray)</i>	<i>Pittsburgh (Baum Bldg.)</i>	<i>Pittsburgh (7th/Grant)</i>	
6:30	6:38	6:41	6:56	7:01	7:07	7:29	7:38	7:41	7:47	7:54	7:59	8:04	8:09	AM
8:30	8:38	8:41	8:56	9:01	9:07	9:29	9:38	9:41	9:47	9:54	9:59	10:04	10:09	AM
10:30	10:38	10:41	10:56	11:01	11:07	11:29	11:38	11:41	11:47	11:54	11:59	12:04	12:09	AM/PM
12:30	12:38	12:41	12:56	1:01	1:07	1:29	1:38	1:41	1:47	1:54	1:59	2:04	2:09	PM
2:30	2:38	2:41	2:56	3:01	3:07	3:29	3:38	3:41	3:47	3:54	3:59	4:04	4:09	PM
4:30	4:38	4:41	4:56	5:01	5:07	5:29	5:38	5:41	5:47	5:54	5:59	6:04	6:09	PM

EASTBOUND TO IRWIN/GREENSBURG

<i>Pittsburgh (Forbes/Grant)</i>	<i>Pittsburgh (Forbes/Delray)</i>	<i>Pittsburgh (Baum Bldg.)</i>	<i>Pittsburgh (7th/Grant)</i>	<i>Oakland (Forbes/Meyran)</i>	<i>Oakland (Hillman Library)</i>	<i>Oakland (CMU)</i>	<i>Squirrel Hill (Wilkins/Wightman)</i>	<i>Wilkinsburg (Penn Ave./West St.)</i>	<i>County Line (Rt.30/Woodside Dr.)</i>	<i>Norwin Town Square (Bus Stop)</i>	<i>Irwin (PA/Main)</i>	<i>Lincoln Heights (Rt. 30/Beaver Rd.)</i>	<i>Hempfield Pointe (Park & Ride)</i>	<i>Greensburg (Transit Center)</i>	
8:30	8:35	8:40	8:42	8:51	8:52	8:54	8:57	9:05	9:30	9:37	9:43	9:58	10:01	10:09	AM
10:30	10:35	10:40	10:42	10:51	10:52	10:54	10:57	11:05	11:30	11:37	11:43	11:58	12:01	12:09	AM/PM
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6:30	6:35	6:40	6:42	6:51	6:52	6:54	6:57	7:05	7:30	7:37	7:43	7:58	8:01	8:09	PM

No Service on New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas

***** REMEMBER TO TELL YOUR DRIVER IF YOU NEED A TRANSFER TO COMPLETE YOUR TRIP *****

ROUTE 9 GREENSBURG-LATROBE SHOPPER

MOND

Greensburg to Latrobe

Greensburg Transit Center	Foodland	Westmoreland Mall (Annex)	Westmoreland Mall (Main Ent.)	Willowbrook Apts.	ARC	Barnes & Noble	Eastgate Plaza	Wimmerton (Olympia Place)	St. Vincent (Church)	Mt. Laurel Plaza	Wildcat Commons	Latrobe 30 Plaza	Latrobe(Ligonier/ Main Sts.)	
8:15	8:20	8:23	8:24	8:29	8:31	XXX	8:37	8:50	8:52	8:58	9:02	9:06	9:25	AM Continues to Derry*
10:15	10:20	10:23	10:24	10:29	XXX	10:35	10:37	10:50	10:52	10:58	11:02	11:06	11:25	AM Continues to Derry*
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6:15	6:20	6:23	6:24	6:29	XXX	6:35	6:37	6:50	6:52	6:58	7:02	7:06	XXX	PM
8:15	8:20	8:23	8:24	8:29	XXX	8:35	8:37	8:50	8:52	8:58	9:02	9:06	XXX	PM

Latrobe to Greensburg

	Latrobe(Ligonier/ Depot Sts.)	Latrobe 30 Plaza	Wildcat Commons	Mt. Laurel Plaza	St. Vincent (Church)	Wimmerton (Olympia Place)	Willowbrook Apts.	Westmoreland Mall (Main Ent.)	Westmoreland Mall (Annex)	Eastgate Plaza	Barnes & Noble	ARC	Foodland	Greensburg Transit Center	
From Derry*	8:59	9:15	9:19	9:23	9:29	9:31	9:44	9:49	9:50	9:53	9:56	XXX	10:01	10:10	AM
From Derry*	10:59	11:15	11:19	11:23	11:29	11:31	11:44	11:49	11:50	11:53	11:56	XXX	12:01	12:10	AM/PM
From Derry*	12:59	1:15	1:19	1:23	1:29	1:31	1:44	1:49	1:50	1:53	1:56	XXX	2:01	2:10	PM
From Derry*	2:59	3:15	3:19	3:23	3:29	3:31	3:44	3:49	3:50	3:53	3:56	XXX	4:01	4:10	PM
	XXX	5:15	5:19	5:23	5:29	5:31	5:44	5:49	5:50	5:53	5:56	XXX	6:01	6:10	PM
	XXX	7:15	7:19	7:23	7:29	7:31	7:44	7:49	7:50	7:53	7:56	XXX	8:01	8:10	PM

No service on New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas

SEE ROUTE 9A SCHEDULE FOR DERRY AND LATROBE STOP TIMES

***** REMEMBER TO TELL YOUR DRIVER IF YOU NEED A TRANSFER TO COMPLETE YOUR TRIP *****

***** ALTHOUGH WESTMORELAND TRANSIT ENDEAVORS TO MEET EVERY TRANSFER, THEY CANNOT BE GUARANTEED.*****

ROUTE 4 GREENSBURG-PITTSBURGH

MONDAY-FRIDAY

WESTBOUND TO IRWIN/PITTSBURGH

Greensburg (Transit Center)	Hempfield Pointe (Park & Ride)	Lincoln Heights (RL 30/Lowry Ave.)	Irwin (PA Ave./Main St.)	Norwin Town Square (Bus Stop)	County Line (RL30/Woodside Dr.)	Wilkinsburg (Penn Ave./West St.)	Squirrel Hill (Wilkins/Wrightman)	Oakland (CMU)	Oakland (8th/Desoto)	Pittsburgh (Forbes/Grant)	Pittsburgh (Forbes/Delray)	Pittsburgh (Baum Bldg.)	Pittsburgh (7th/Grant)	
6:30	6:38	6:41	6:56	7:01	7:07	7:29	7:38	7:41	7:47	7:54	7:59	8:04	8:09	AM
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EASTBOUND TO IRWIN/GREENSBURG

Pittsburgh (Forbes/Grant)	Pittsburgh (Forbes/Delray)	Pittsburgh (Baum Bldg.)	Pittsburgh (7th/Grant)	Oakland (Forbes/Meyran)	Oakland (Hillman Library)	Oakland (CMU)	Squirrel Hill (Wilkins/Wrightman)	Wilkinsburg (Penn Ave./West St.)	County Line (RL30/Woodside Dr.)	Norwin Town Square (Bus Stop)	Irwin (PA/Main)	Lincoln Heights (RL 30/Beaver Rd.)	Hempfield Pointe (Park & Ride)	Greensburg (Transit Center)	
8:30	8:35	8:40	8:42	8:51	8:52	8:54	8:57	9:05	9:30	9:37	9:43	9:58	10:01	10:09	AM
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8:15	8:20	8:23	8:24	8:29	XXX	8:35	8:37	8:50	8:52	8:58	9:02	9:06	XXX	PM

Latrobe to Greensburg

From Derry*	Latrobe/Ligonier (Main Sts.)	Latrobe 30 Plaza	Wildcat Commons	Mt. Laurel Plaza	St. Vincent (Church)	Wimmeton (Olympia Place)	Willowbrook Apts.	Westmoreland Mall (Main Ent.)	Westmoreland Mall (Annex)	Eastgate Plaza	Barnes & Noble	ARC	Foodland	Greensburg (Transit Center)	
8:59	9:15	9:19	9:23	9:29	9:31	9:44	9:49	9:50	9:53	9:56	XXX	10:01	10:10	10:10	AM
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XXX	5:15	5:19	5:23	5:29	5:31	5:44	5:49	5:50	5:53	5:56	XXX	6:01	6:10	6:10	PM
XXX	7:15	7:19	7:23	7:29	7:31	7:44	7:49	7:50	7:53	7:56	XXX	8:01	8:10	8:10	PM

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*** ALTHOUGH WESTMORELAND TRANSIT ENDEAVORS TO MEET EVERY TRANSFER, THEY CANNOT BE GUARANTEED.***

Answer: Depart Irwin at 3:43 pm.
 Arrive in Greensburg at 4:09 pm
 Transfer to Route 9 in Greensburg at 4:15 pm
 Arrive at Mt. Laurel Plaza at 4:58 pm

Fixed-Route Programs

- **Senior Free Transit Program**
 - Made possible by funding through the Commonwealth of Pennsylvania.
 - Offers free transportation for senior citizens ages 65 and over.
 - Senior Transit ID Cards are available at the Transit Center with proof of age.

Fixed-Route Programs

- **Reduced Fare Transit Program**
 - Enables persons with disabilities to ride a fixed-route bus for one-half of the regular fare.
 - Applications can be obtained at the Transit Center, and require verification by a health care provider. (Exception: persons possessing a Medicare card automatically qualify).

Fixed-Route Contacts

- For General Information:

- Call the transit center at 1-800-221-9282

- Choose menu option 2 for schedule information

- Transit center is staffed:

- Monday through Friday 5:30 am- 8:30 pm

- Saturday 8:30 am- 4:30 pm

- Visit our website at www.westmorelandtransit.com

- For Questions or Concerns:

- Dottie Buchanan- Fixed Route Service Manager

- 724-832-2704

- dbuchanan@westmorelandtransit.com

My Direct Contact Information

- Lori Brkovich- Director of Fixed Route Services

724-832-2702 (direct line)

lbrkovich@westmorelandtransit.com

GO Westmoreland

Shared-Ride Transportation Services

Transportation for senior citizens, people with disabilities, and medical trips

Meghan A. Yuhouse
Director of Paratransit Services
GO Westmoreland

Agenda

- Defining Shared-Ride
- Behind the Scenes
- Shared-Ride Trends
- Adapting to Changes
- Expectations
- Conclusion



Defining Shared-Ride

Why Does it Exist?

- Help people with no other means to travel to critical life-sustaining destinations (doctors, grocery, jobs)
- Alternatives are too expensive or the rider is incapable of traveling unassisted
- Allow seniors to age in place

Who Uses it?

- Senior citizens
- Adults & children with disabilities
- Medicaid recipients
- All riders receiving discount trips pre-screened for eligibility

Defining Shared-Ride

What Does It Do?

- Provides consolidated trips (shared-ride) between origins and destinations that are not well-served by fixed-route transit service
- Operates during limited hours:

Monday through Friday	7:00 AM until 7:00 PM
Saturday	7:00 AM until 4:00 PM

Defining Shared-Ride

What Doesn't It Do?

- Provide “taxi” service – prior day reservations are required
- Provide one-person, non-stop rides
- Provide Emergency Medical Transportation



GO History

- Prior to 2013 Westmoreland County did not have a Coordinated Human Service Transportation system
 - Westmoreland Transit provided MATP and ADA service
 - Local taxi companies provided Senior service
 - PwD was not offered
- 2010 – Westmoreland Transit is designated as the Human Service Transportation Coordinator
- 2011 – Westmoreland Transit begins to administer the Persons with Disabilities Program
- 2013 – Westmoreland Transit begins to administer a fully coordinated system

Supporting Infrastructure

- Key Staff

- Reservationists
- Schedulers
- Administrative Support
- Vehicle Dispatchers
- Drivers
- Mechanics

- Key Cost Drivers

- Fuel & Insurance
- Employee Benefits
- Tires & Parts
- No-Show Trips & Cancellations
- Contractor Costs

Demand

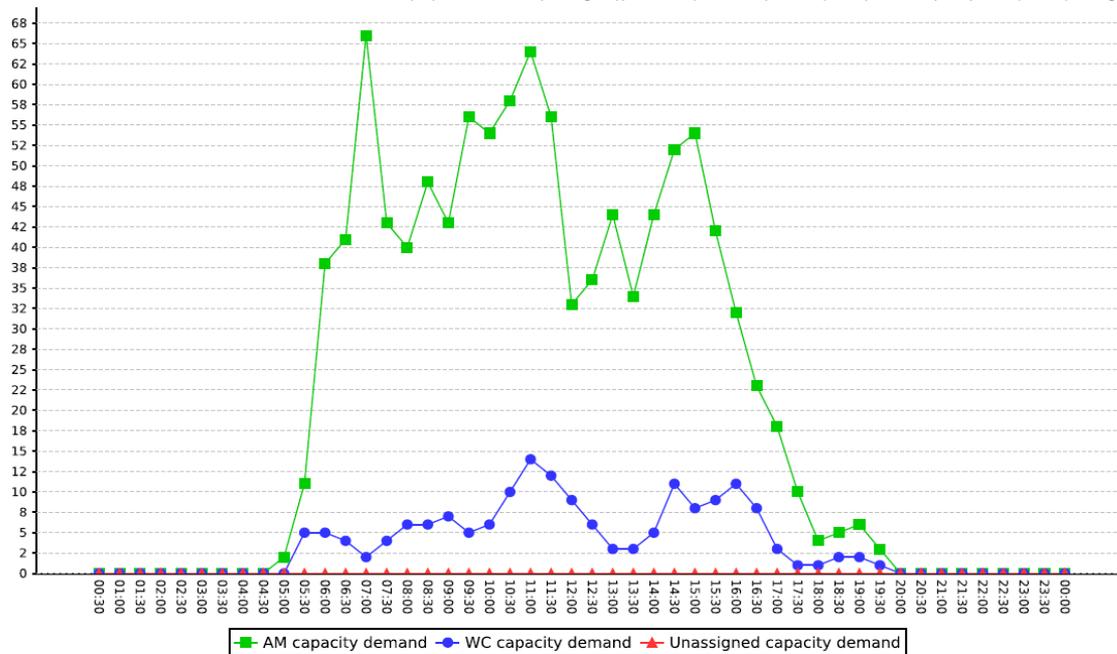
- Increased demand for independence
- Close proximity to Pittsburgh
- Destinations that cover the large size of Westmoreland County
- Aging Population

Capacity Demand



AM capacity demand counts the number of AM passengers during the time slot.
 WC capacity demand counts the number of WC passengers during the time slot.
 Unassigned capacity demand counts the number of passengers during the slot for unscheduled trips.

Date: 10/09/2015. Counted passenger types: clients, assistants, children, family members, companions, other passengers.



Technology

- GPS and automatic vehicle location provide more accurate “real time” information for customers and management
- Computing power allows for more complex route / trip optimization, but requires local customization and calibration



Fares

Fare Category in Zones	General Public	Senior Co-Pay	Senior & AAA Co-Pay	PwD Co-Pay
0 to < 2 Miles	\$15.00	\$2.25	\$0.75	\$4.00
2 to < 5 Miles	\$16.65	\$2.50	\$0.85	\$4.00
5 to < 10 Miles	\$25.00	\$3.75	\$1.25	\$4.00
10 to < 15 Miles	\$35.00	\$5.25	\$1.75	\$8.00
15 to < 20 Miles	\$43.35	\$6.50	\$2.20	\$8.00
20 to < 25 Miles	\$48.35	\$7.25	\$2.45	\$12.00
25+ Miles	\$50.00	\$7.50	\$2.50	\$12.00

Observations

- Fares can not keep up with the Cost of Inflation
- Current scope of service is much too broad to sustain
- Most needy riders are sensitive to out-of-pocket cost
- Human Service programs struggle to fund transportation
- Economic climate



Expectations

- Provide low-cost transportation to the most needy in society
- Provide a good, safe, reasonably priced trip to critical destinations



- Be fully funded between operating subsidies and passenger fares
- Meet all State and Federal reporting requirements

Improving Efficiency

- Continuing to improve, evolve and invest in technology
- Improving service coordination
 - Cooperation with other regional providers
 - Working with local Human Service providers
- Destination base and travel patterns distributed more geographically



Always Consider...

- GO Westmoreland transportation serves as the “Provider of Last Resort” when other options are not available or are too expensive
 - Family
 - Fixed-Route transit service
- We must be mindful of
 - Riders self-respect
 - Maintaining health and quality of life
 - Independent living for seniors and disabled populations
 - Access to jobs
 - Safe transportation
- Transportation service reductions have a direct impact on other public assistance programs

Next Steps

- Service levels
 - GO will continue to seek greater efficiencies to provide reasonable service levels
 - Riders will need to maintain flexibility as GO continues to search for new ways to improve efficiency
 - Creative ways to finance transportation infrastructure in an era of declining revenues
 - Unfortunately, service reduction is sometimes necessary

My Direct Contact Information

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Questions

