

BENEFITS

- ✔ **Convenience:** Quickly and easily register and schedule visits online.
- ✔ **Confirmed Visits:** Visits are confirmed immediately. You will even get a notification with details.
- ✔ **Cancellation Notifications:** If anything changes, you are notified right away.
- ✔ **Family Friendly:** Visit from the comfort of your home. Visit during family events without bringing children into the correctional facility.
- ✔ **Less Travel:** Visit online. No need for travel, no lines, and no parking!

ONLINE VISITATION

\$15 per 25 minute visit

<https://westmorelandpa.renovosoftware.com>



ONLINE VISIT QUESTIONS:

(855) 208 - 7349

FACILITY:

(724) 830-6000

westmorelandpa@renovosoftware.com



VISITATION SCHEDULE

Visitation hours differ depending on the inmate's housing unit.

For hours, see:

www.co.westmoreland.pa.us/DocumentCenter/View/268



ONLINE VISITATION

\$15 per 25 minute visit

7 days a week

7:30 - 10:55 am

2:15 - 4:10pm

6:00 - 8:55pm



REGISTER, SCHEDULE, & VISIT INMATES ONLINE



Westmoreland County Prison

<https://westmorelandpa.renovosoftware.com>

VISITOR ID:

PASSWORD:

[Click "Forgot Password" to change your password.](#)

The Westmoreland County Prison now allows for online registration, scheduling and inmate visitation. Please review this handout before registering or visiting online.

1. REGISTER

Schedule Visits



Sign in to schedule and manage upcoming visits with your inmate. Inmate visitation scheduling allows you to skip the long lines by reserving your visitation time. You can select the date, time and location that is most convenient for you. Best of all, visits are confirmed instantly!



REGISTER TODAY

Visitors can now register for, schedule, and conduct inmate visitations online.

At any time, go to the visitation website and click “Register Today.” Fill in the required information including a valid email address (if needed, create one at mail.google.com, mail.yahoo.com or any other email provider).

Check your email inbox for an email to finalize your registration. If you do not receive an email, **check your spam/junk folder**. If you still don’t see an email, call the number listed in this brochure.

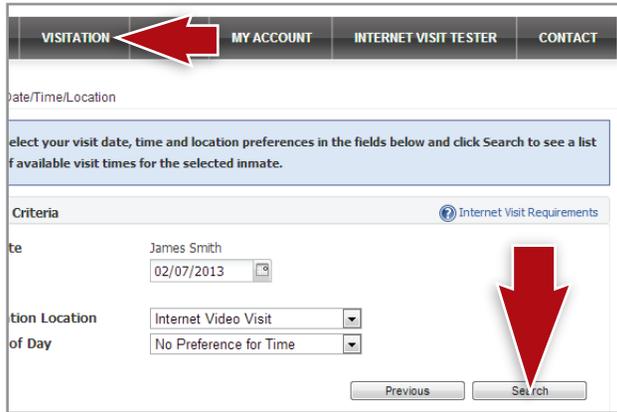
Next, log in using the temporary password provided in the email. You will be prompted to change your password.

2. SCHEDULE

Visits must be scheduled at least 2 days in advance and may be scheduled as far as 7 days in advance.

First, log in and click “Visitation” in the main menu. Add any additional visitors that will attend the visit, and select the inmate you’d like to visit. Before scheduling an internet visit, use the **INTERNET VISIT TESTER**.

 VISITATION WEBSITE
<https://westmorelandpa.renovosoftware.com>



VISITATION **MY ACCOUNT** **INTERNET VISIT TESTER** **CONTACT**

Date/Time/Location

Select your visit date, time and location preferences in the fields below and click Search to see a list of available visit times for the selected inmate.

Criteria Internet Visit Requirements

Name: James Smith

Date: 02/07/2013

Location: Internet Video Visit

Time of Day: No Preference for Time

Previous Search

Enter your preferred date, time and location and click “Search.” **All visits are displayed in EASTERN TIME.**

If you select a paid visit, enter your billing information. All major credit cards, check cards and Visa Gift Cards are accepted.



HOME **VISITATION** **MY ACCOUNT** **INTERNET VISIT TESTER** **CONTACT**

Welcome, Jennifer Smith

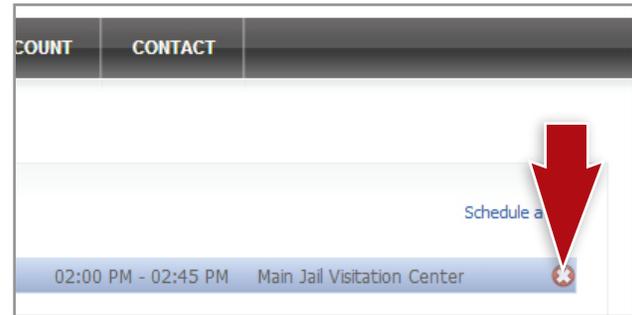
3. CHECK IN

Log in 15 minutes before your visit is scheduled to begin. Your visit will be highlighted in red when you log in. Click the play button on the right of the red bar. Follow the instructions on the proceeding pages.

After completing the tester, click “Start Visit.” On the next page, click “Allow.” Your visit will begin at the scheduled time.

CANCELATION

To cancel a visit, click “Cancel Visit” on the Summary page; or click the “X” next to the visit on the Homepage. You will be asked to confirm your cancellation. To view information about past visits, click “View Visit History” under “My Account” in the main menu.



COUNT **CONTACT**

Schedule a

02:00 PM - 02:45 PM Main Jail Visitation Center

Unpaid Visits: Unpaid visits must be canceled at least 48 hours in advance.

Paid Visit Refunds:

48+ hours in advance: 100% Refund

Under 48 hours in advance: NO Refund

No refunds will be issued for visits stopped due to inappropriate behavior, inappropriate dress or other policy violations.

Full refunds will be issued for visits cancelled by the facility (except if due to policy violations).